



**INTEGRATED QUALITY AND
ENVIRONMENT POLICY**

MOD 520 REV. 0
dated 01-Sept-2020

T.M.F. QUALITY CYCLING PADS S.R.L. has adopted an Integrated Quality and Environmental Management System in order to improve its management system and to guarantee its customers and stakeholders fairness and competence throughout the area, with an approach that focuses on satisfying customer requirements and complying with environmental regulations. In particular, the company undertakes to pursue the following objectives:

- Identify and meet the requirements of customers, users, local authorities, and stakeholders;
- Identify significant environmental impacts;
- Improve the quality of services while respecting the environment by identifying and assessing the associated risks, in the knowledge that this improves the effectiveness and efficiency of the services provided;
- Comply with all applicable legal requirements and other obligations to which the company subscribes;
- Disseminate the culture of quality and respect for the environment at the various levels of the organisation and prevent, by means of awareness-raising, accountability and continuous training of employees;
- Communicate its policy to all suppliers and those working for the organisation;
- Maintain an appropriate, efficient and effective management system to be able to adapt quickly to changing circumstances and/or constraints outside the organisation.

Furthermore, with regard to customers, during the provision of services, **T.M.F. QUALITY CYCLING PADS S.R.L.** undertakes to guarantee transparency, consulting the final users of the services and constantly monitoring that its work corresponds to the expected results.

T.M.F. QUALITY CYCLING PADS S.R.L. employs qualified professionals, who are constantly checked to ensure that the service always meets expectations and does not compromise the final result of the business.

Through the company's work, the aim is to safeguard the environment and continually satisfy the customer, whom the company draws on for the constant improvement of its processes, business management and reputation throughout the territory, in order to be increasingly competitive, competent and aware in an ever-changing economic world.

Villafranca di Verona, 01-Sept-2020

The Sole Director