

The Legal Representative of TMF is committed to pursuing a policy that places the customer at the centre of its activities. The company management provides human, instrumental, and economic resources in order to pursue the objectives of company management and objectives related to respect for the environment.

The organisation adopted a Quality and Environmental Management System in order to be able to improve its management system and become for customers and stakeholders a guarantee of fairness and competence in the area with an approach that focuses on satisfying customer requirements, complying with industry regulations, workplace safety and the environment.

In particular, the company is committed to pursuing the following objectives:

- ✓ identify and meet the requirements of customers, users, local authorities, and stakeholders;
- ✓ determine significant environmental and safety impacts;
- ✓ improve the quality of services with respect to the environment and safety, identify and assess environmental and safety risks, knowing that the effectiveness and efficiency of the services provided is improved;
- ✓ prevent pollution and activate continuous improvement processes;
- ✓ comply with applicable legislative and other requirements to which the company subscribes;
- ✓ use processes and technologies to prevent and reduce safety risks for workers and users;
- ✓ disseminate the culture of quality, environmental protection and safety at the various levels of the organisation and prevent, by means of awareness-raising, empowerment and continuous training of employees on potential accidents that could have negative impacts on the environment and safety;
- ✓ communicate its policy to all suppliers and those working for the organisation;
- ✓ keep the management system adequate, efficient and effective in order to be able to adapt quickly to changing circumstances and/or constraints outside the organisation

Furthermore, in relation to customers, during the realisation of the commissioned work and afterwards, TMF is committed to transparency, questioning the customer at predetermined intervals so that the adherence of its work to the expected results can be constantly monitored.

TMF procures from its own, qualified, historical suppliers, on which it performs continuous checks so that the material and means used always meet expectations, comply with mandatory standards and do not compromise the final construction result.

For its own operations TMF always ensures a control of interventions by validating processes directly through its Management System Manager.

Through its work, the goal is continuous customer satisfaction, respect for the environment and occupational safety regulations, from which it draws for constant improvement of its processes, business management and reputation in the region, in order to be increasingly competitive, competent, aware and sustainable in an ever-changing economic world.

The Sole Administrator

